Iowa Utilities Board Electronic Filing System

User Guide for Registered Users

Revised January 2011

This manual is intended to provide guidance and information to users of the Iowa Utilities Board Electronic Filing System.

These user guides may not include current information necessary to make filings with the Iowa Utilities Board. Additional information and updated information for the Electronic Filing System can be found by viewing documents in the following Dockets:

- EFS-2011-0001
- EFS-2010-0001
- EFS-2009-0001

An EFS docket will be created each calendar year and will contain information created and sent to EFS users during that year.

Your feedback is important to making this user guide as useful as possible. Please send comments and questions about this manual to the EFS Help Desk at efshelpdesk@iub.iowa.gov.

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1 Introduction

1.1 Purpose

This guide is intended for registered users of the Iowa Utilities Board's Electronic Filing System (EFS), although most functions described in this guide will be the same for all users. A registered user is a user who has obtained a user ID and password in order to submit filings for the Board's consideration through EFS.

The Board uses EFS to receive, distribute, and publish documents electronically. EFS was developed to allow easy submission of and access to documents for all users, including the general public.

1.2 How to Use This Guide

As of January 2, 2009, filings with the Iowa Utilities Board must be made electronically, unless an exception applies or the Board orders otherwise. The Board's administrative rules governing electronic filing are found at 199 IAC 14 at http://www.legis.state.ia.us/IAC.html.

This guide has been prepared to assist the registered user of EFS in submitting and searching for documents filed electronically. The guide contains introductory information, such as system requirements; common functions, such as the magnifying glass icon; explanations of how to submit a filing; a glossary; and an index. The glossary lists terms and definitions used within this guide. The index lists functions, topics, and their corresponding page numbers. Screen shots may differ slightly from the actual screens in EFS.

1.3 System Requirements

EFS is a Web-based application that must be accessed through a Web browser.

The supported Web browsers are:

- Microsoft Internet Explorer (5.5 SP2, 6.0 SP2, or 7.0)
- Firefox (1.5 or higher)
- Opera

Although EFS will respond faster over a high-speed Internet connection, dial-up users also have access to EFS. If you have a dial-up connection, expect slower speeds, especially if attempting to upload a document into the system or when performing a search with many results.

Most documents in EFS are stored as PDF (portable document format) files. Adobe Reader, or similar software, is required to view PDF files. To download the latest version of Adobe Reader, go to

http://www.adobe.com/products/acrobat/readstep2.html
. Some items such as spreadsheets, graphics or sound files will be stored in other formats and users will need the appropriate software to use those items.

Please also make sure pop-up blockers are disabled for the site, as there are many functions that occur within a pop-up window (e.g. docket searches, calendar pop-ups). To turn off the pop-up blocker in Microsoft Internet Explorer 6, select the Tools menu, then choose Pop-up Blocker. If the Blocker is off, EFS will work fine. If the Blocker is on, select Pop-up Blocker Settings and add efs.iowa.gov/efs to the list of exceptions so pop-ups are enabled for EFS.

The EFS Web site is best viewed with an 800 x 600 screen resolution or higher.

1.4 Contact Us

Office Location:

Iowa Utilities Board 1375 East Court Avenue Des Moines, Iowa 50319-0069

EFS Help Desk:

Phone: (515) 725-7337

E-mail: efshelpdesk@iub.iowa.gov

IUB Web site

http:/iub.iowa.gov

EFS Web site

http://efs.iowa.gov

2 Filing and Retrieval of Documents

The Electronic Filing System (EFS) is the Web-based application used by the Board to receive electronic filings from external users and is the repository of most documents electronically filed with the Board and orders issued by the Board in proceedings initiated on or after January 2, 2009. EFS makes Board orders and non-confidential documents available on the Board's Web site for public searching and download. The Board's electronic filing requirement went into effect on January 2, 2009. The Board's rules governing electronic filing and identifying exceptions to the electronic filing requirement are found at 199 IAC 14.

You can use the EFS to file documents with the IUB. Once you have logged in, your username and password will fill in some information about you. To complete the filing, enter some information about the filing and add your document(s). If you don't know the docket information, you may leave it blank. The filing title is provided by you to help the IUB know what the filing is about.

The filing title should include information that will allow it to appropriately identify groups of documents filed at the same time. For instance, a filing that will include all the initial documents for a

rate proceeding might be called Request for Natural Gas Rate Increase. (See Section 6 for more information about naming conventions for filings and documents.)

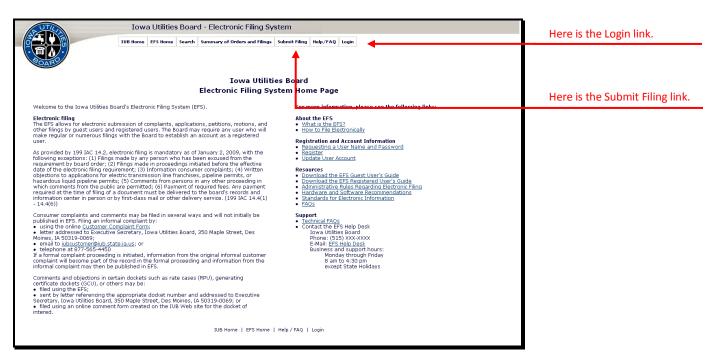
If you have more than one document to submit in a filing, you can add documents one at a time until you have added them all. Each document should be named to permit easy retrieval through the document search. Documents within a filing should each have a unique name. See Section 6 of this guide for naming conventions. Documents in a single filing should be related to the same docket or proceeding. Submit unrelated documents as separate filings.

You can also use EFS to search for public documents filed with or issued by the Board, for tariffs, and for information about dockets and companies.

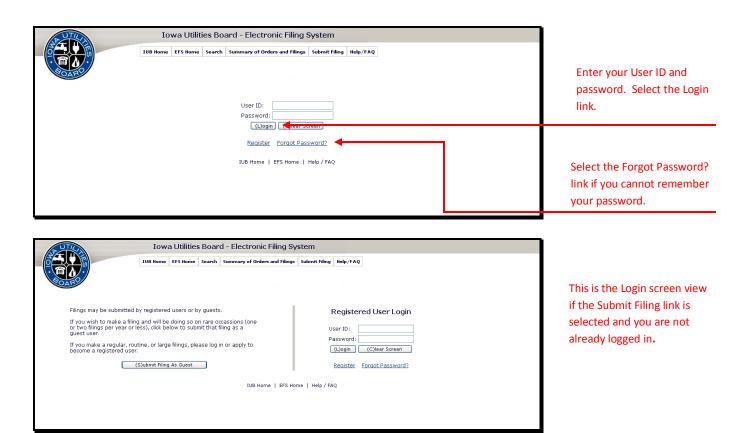
3 EFS Processes

3.1 Login

Although all search information can be accessed without logging in, submitting a filing is simpler for a logged-in registered user. You can access the Login screen by selecting the Login link on the header menu or by selecting the Submit Filing link on the header menu (if you have not already logged in). Once you reach the login screen, enter your username (not case-sensitive) and password (case-sensitive) and select the Login button.



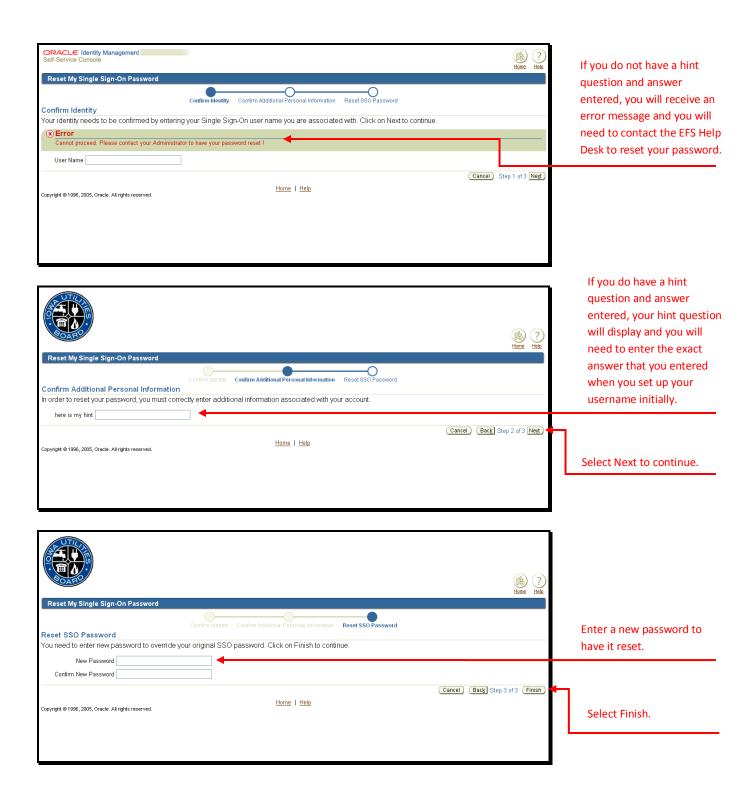
If you have forgotten your password, select the Forgot Password link on the Login screen (underneath the Login button) and you will be taken through a series of screens to verify your identity.

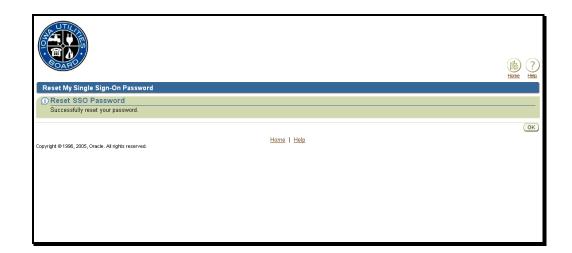


3.2 Forgot Password

If you have forgotten your password, select the Forgot Password link on the Login screen (underneath the Login button) and you will be taken to a new window where you will go through a series of screens to verify your identity and allow you to reset your password.



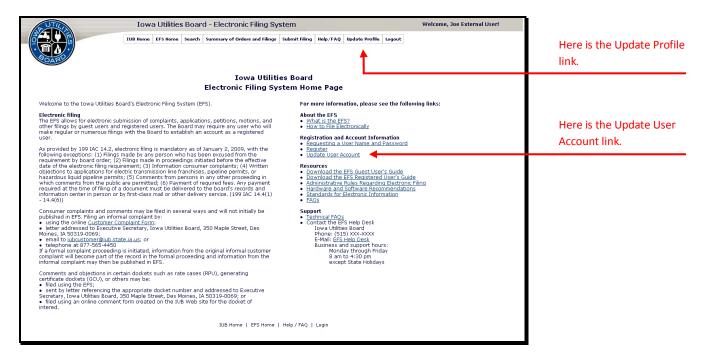


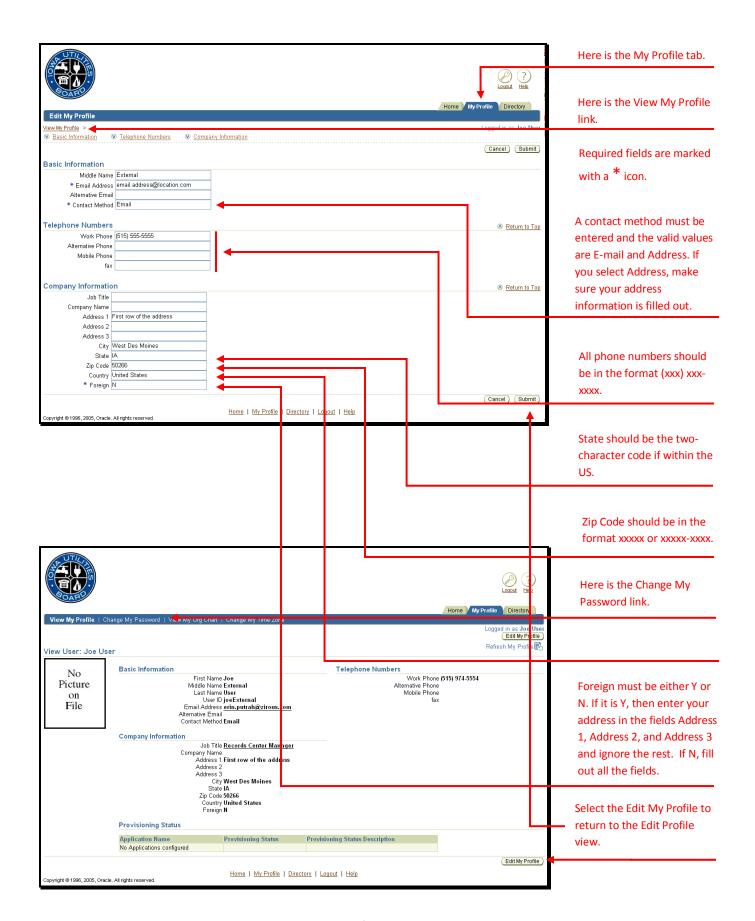


Your password has now successfully been reset. You can close this window now and log into EFS using this new password.

3.3 Update Profile

To update your profile information, such as your e-mail address, mailing address, phone number, etc., click on the Update Profile link on the header menu or the Update User Account link on the EFS Home page. You will be taken to a new window where you will be prompted to enter your username and password again for security reasons. Then you will be able to update all of your personal information. Make any changes you wish and then select the Submit button. If you select the My Profile tab at the top right of the screen or the View Profile link, you will be taken to the View My Profile screen where you will also have the option to change your password if you wish. Once you are done, you can close the window and return to your application. To have the changes reflected in EFS (i.e. the name display on the menu or any information for the Submit Filing screen), you will need to select the Logout button and then log into the system again.





4 Submitting a Filing

4.1 Submission Process Overview

To submit a filing through EFS, first log into the system. You can do this by clicking on Login and entering your username and password. Once you are logged in, select the Submit Filing link from the header menu. You can also select the Submit Filing link from the header menu and then log into the system. See Section 3.1 to review the Login process. After logging in, you must enter some basic information about the filing. Then, you will be sent to the page where one or more documents can be added to the filing. A filing must include at least one document. Once all the documents are added, select the Submit Filing button and a screen will display "Upload Complete" and give you some basic information about your filing. At this point, the filing will be submitted to the Board's Records and Information Center for processing.

4.2 How to File

Because you are a logged-in registered user, your name will appear in the Submitter field. Your first step is to enter information about the filing and about the party for whom the filing is submitted (Submitter Company or a company or person identified in lower half of the screen). Enter the following information in the appropriate fields as necessary:

- Enter the docket number if you know the number, or search for the docket number using the Docket Search pop-up screen. The docket number is not a required field.
- Enter the Filing Title. See Section 6: File and Document Naming Instructions for information about how to name the filing.
- Check the Out-of-State Attorney checkbox if you are an out-of-state attorney (not admitted to practice in Iowa and not employed by the company or entity for which you are making the filing), the filing you are submitting is one that must be served on other parties, and you have not already provided contact information for an in-state attorney. If you check the Out-of-State Attorney checkbox you will have the opportunity to identify an in-state attorney using the In-State Attorney pop-up screen.
- Find and highlight the name of the company or entity for which the filing is made in the Submitting Companies dropdown list, and click "Add" to enter the name in the Submitting Parties field. The search magnifying glass to the right of the Submitter Company field allows you to search for the name of the company or entity for which you are submitting the filing and to select that name if it is already stored in Board records.
- If the name of the company or entity on whose behalf you are making the filing does not appear on the dropdown list or if you are making the filing on behalf of person, enter the name and contact information for that company or person in the lower half of the screen.
- Enter any comments about the filing in the comments field.

To continue with the filing, press (A)dd Documents.

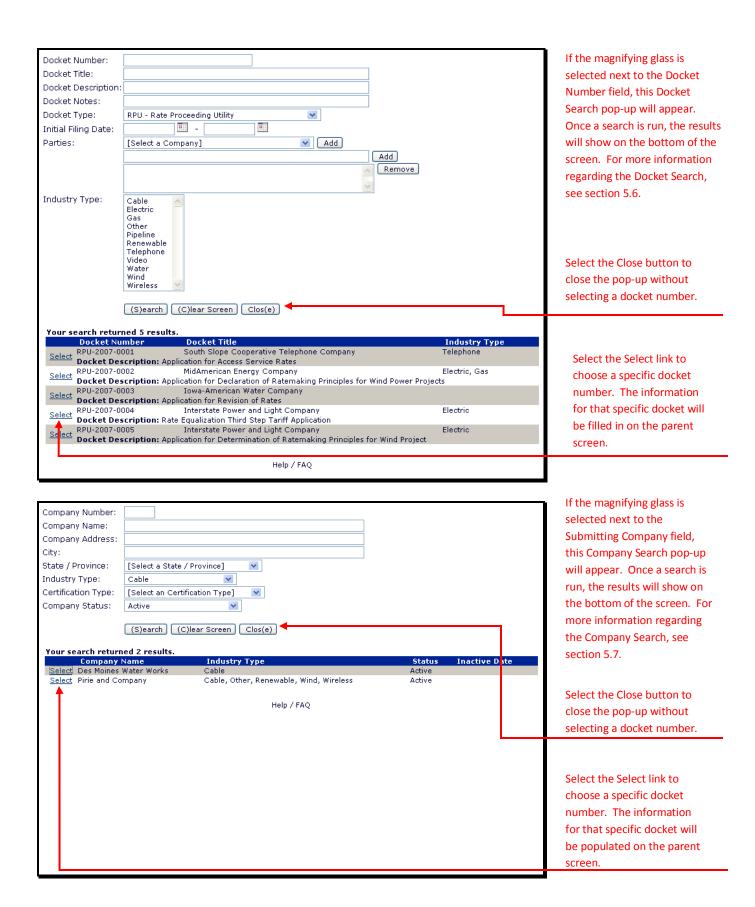
To cancel the filing before adding documents, press (C)lear Screen.

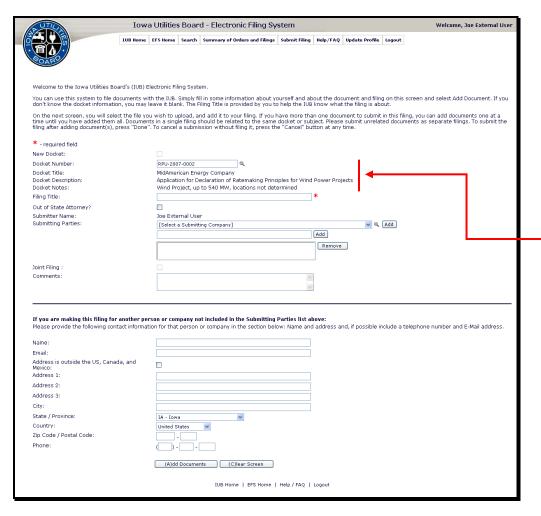
Selecting (A)dd Documents will take you to the "Add a Document to the Filing" screen, where you will select the document you wish to file using the Browse function.

- Using the Browse function, search your computer files and select the document you wish to file.
- Enter the title of the document you wish to add to your filing. See Section 6 for File and Document Naming Instructions.
- Enter any comments about the document you wish to include. Filers can use the Comments field to convey information to Records Center about the document. Document comments will not be searchable in EFS.
- Click on "Add Document."
- If you have another document to include in your filing, simply Browse again to find that document on your computer or network and enter information about that document.
- If you have added a document in error, click on "delete" next to that file in the "Documents Included in Filing" list. Only the selected document will be deleted from the filing.
- When you are done adding documents to your filing, click on "Submit Filing."
- To cancel the entire filing without submitting any documents or filing information, click on "Ca(n)cel Filing". This removes all filing information and documents and allows you to begin a new filing.

Select the magnifying glass icon to pop-up a Docket
Search that will populate the field.

You can use this system to fill don't know the docket inform	Board's (IUB) Electronic Filing System. e documents with the IUB. Simply fill in st ation, you may leave it blank. The Filing 1	c Filing System mary of Orders and Filings Submit Filing Help/FAQ Update Profile Logout me inform ation about yourself and about the document and filing on this file is provided by you to help the IUB know what the filing is about. It is it to you filing. If you have more than one document to submit in this file be related to the same docket or subject. Please submit unrelated docu without if Mg it, press the "Cancel" button at any time.		If you are an out of state attorney, select this checkbox. A pop-up will appear where you can provide contact information for an in-state attorney.
* - required field New Docket: Docket Number: Filing Tide: Out of State Attorney? Submitter Name: Submitting Parties:	Joe External User [Select a Submitting Co	*		Select the magnifying glass icon to pop-up a Company Search that will populate the Parties box.
Joint Filing : Comments:				Select the corresponding Add buttons to add a selected company or party to the Submitting Parties box.
		uded in the Submitting Parties list above: npany in the section below: Name and address and, if possible include a	telephone num ver and E-Mail address.	To remove parties from the list you have created, select one or more parties (use Ctrl-click to select multiples) and click the Remove button. If this is a joint filing and two or more submitting parties are entered, check this box.
			pers Subr	u are making this filing for another on or company not included in the nitting Company field above, enter information in this section.
			pers beha Mex	ct this box if the address of the on/company you are submitting on all of is outside the US, Canada, or ico. Selecting this will hide evant address fields.
		Page 12	your butto infor	flove on and add documents to filing, select the Add Documents on. However, make sure all the mation you entered is correct use you cannot return to this

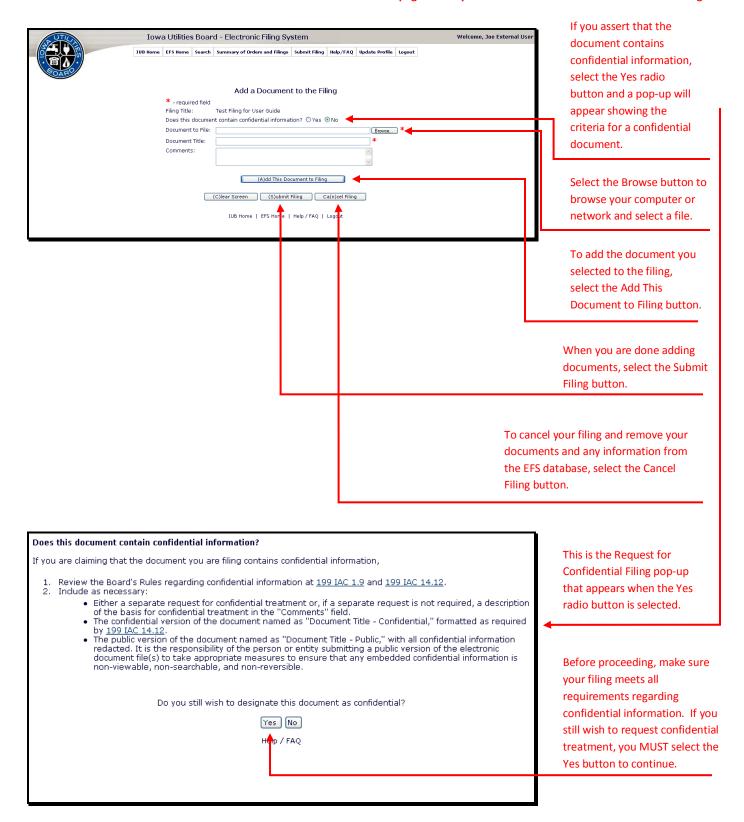


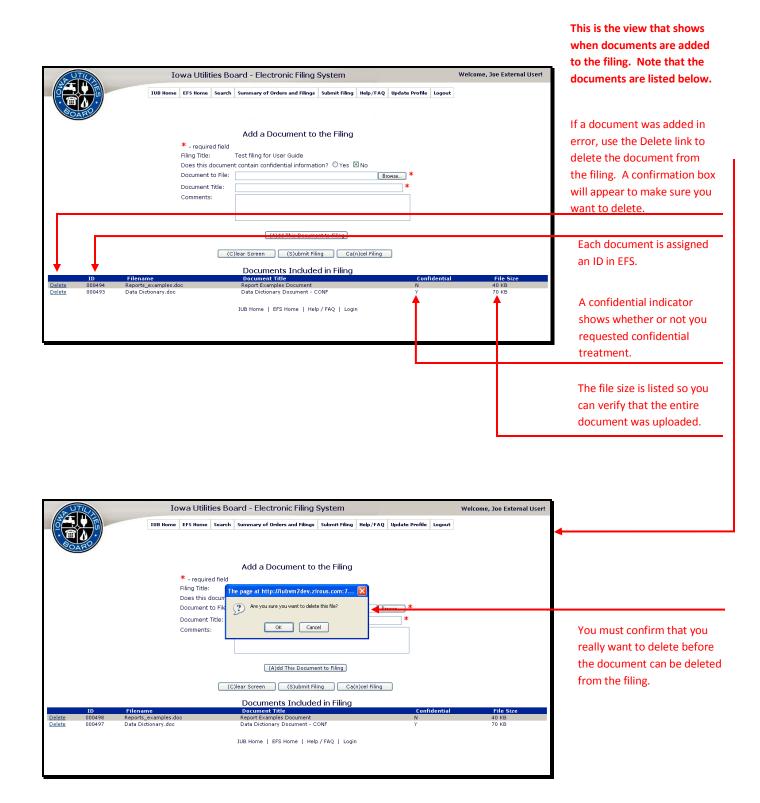


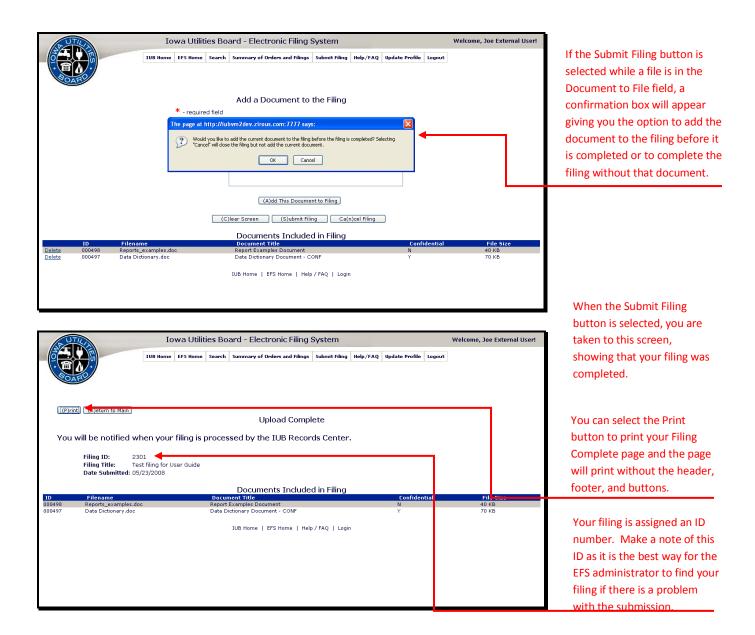
This screen shows the view when a valid docket number has been selected from the docket search pop-up. Basic information will be shown about that docket to make sure the correct one has been selected.

Basic docket information.

Once the Add Documents button is selected, you will be taken to the page where you can add one or more documents to the filing.







4.3 What Happens to Your Filing

4.3.1 Records Center Staging Area

Your filing is uploaded to a Staging Area that is monitored by the IUB Records and Information Center (Records Center) staff during regular business hours (M-F 8 am to 4:30 pm, except state holidays). Records Center will review the filing information you provide and will quickly skim the documents to assure the filing is complete and properly described. After this quick review, they will accept the filing or reject the filing.

Accepted Filings

Accepted filings will be date stamped and e-mail notification will be sent to you (the filer), the persons on the service list (if one exists), the Office of Consumer Advocate, and to the Board and IUB staff. You are responsible for service of documents for any party on the service list who is unable to accept electronic service. For more information about electronic service, see 199 IAC 14.16.

Rejected Filings

Rejected filings will be removed from the system and an electronic notice including the reason for rejection will be sent to you (the filer). Rejected filings will need to be resubmitted in their entirety once the necessary corrections have been made. A filing must be accepted for filing to meet any deadline.

4.3.2 Availability

Filings can be made in EFS at any time, except during scheduled or unscheduled maintenance. Filings received in the EFS staging area by 3:30 pm Central Time on an IUB business day will be considered filed on that day if they are accepted for filing by the Records Center.

EFS is available for searching at any time, except during scheduled or unscheduled maintenance.

Whenever possible, notice of maintenance will be provided on the IUB Web site and on the EFS Web site. Whenever possible, registered users will be notified by e-mail of EFS system outages.

5 Searches

Within EFS, you can search for Docket information, Company information, Tariffs, Information about Filings, and Documents. Search results are the same whether a user is logged in or not.

5.1 Docket Search

A docket search lets you search for information about a docket or dockets, including the docket title, description, participants, status, and service list.

5.2 Company Search

A company search returns information about the companies on the IUB companies list, including company name, business address, and IUB company number.

5.3 Document Search and Retrieval

Document searches are possible through four screens: Document Search, Filing Search, Full-Text Search, and Tariff Search. These screens allow you to search for public documents that have been received or issued and posted by the IUB. The filing search allows you to search for groups of documents submitted together in a filing. The Full-Text Search allows you to search the text of all documents, but this search should be used sparingly because the search takes longer to run and uses more system resources (yours

and EFS) than the other searches, depending on what criteria are entered. The Tariff Search screen allows users to search through the tariff books, including active tariffs, books that contain the superseded pages, and inactive tariffs that are in the system. Tariff books are not viewable through a docket search.

5.4 Wildcard Searches

Wildcards may be used on any of the text fields when doing a Document Search, Filing Search, Full-Text Search, Docket Search, and Company Search. A wildcard is a symbol that stands for one or more unknown letters or numbers. The wildcards that may be used are the percent sign (%), which indicates any character(s), and the underscore (_), which indicates a single character.

On all the search screens, if no wildcards are entered, a percent wildcard will automatically be added to the end of the text entered. For example, if a Document Title has an entered value of 'Notice', the value that will be searched will be 'Notice%'. This will return all documents that have a Document Title starting with Notice.

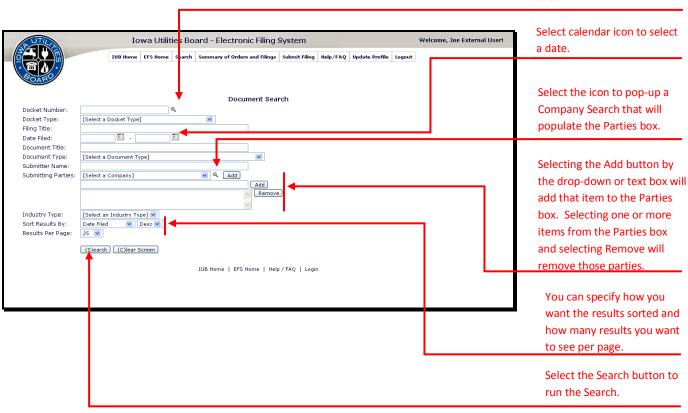
5.4.1 Wildcard Search Example A

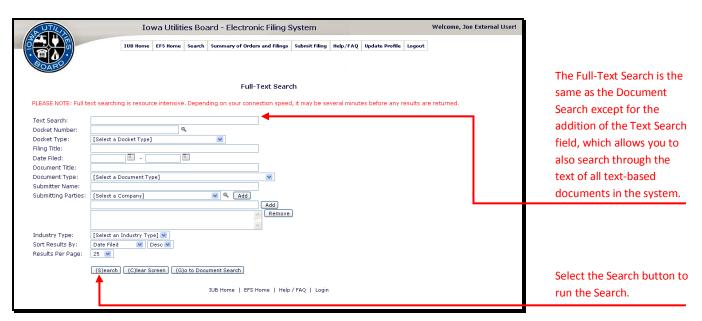
To find all docket titles containing the word or partial company name telecommunications, enter %telecommunications% in the docket title field. The search will return docket titles like "Telecommunications Company A v. Another Company" or "Proposed Rule Revisions Regarding Telecommunications Issues."

5.4.2 Wildcard Search Example B

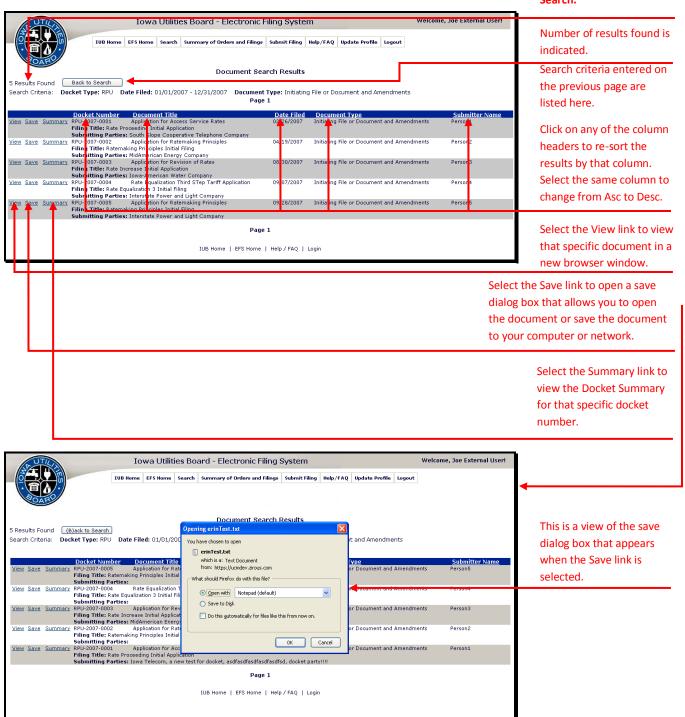
If three underscores are entered before -2007 and a percent symbol after the year (shown as _____-2007%) as search criteria in the docket number field, the search will look for all dockets that have three characters in front of -2007 and any characters after the 7.

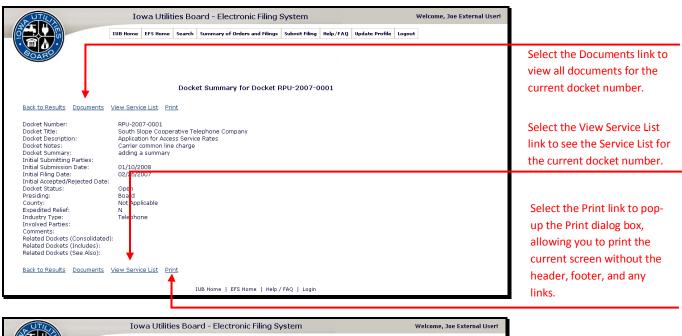
Select the icon to pop-up a Docket Search that will populate the field.

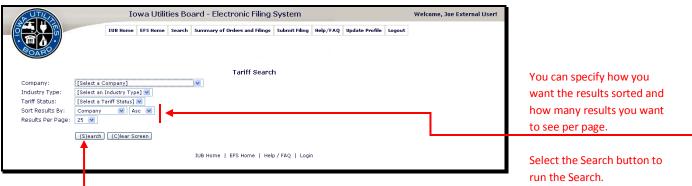


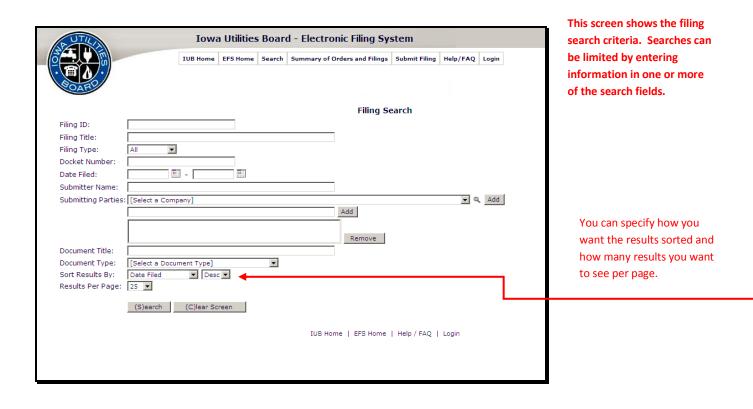


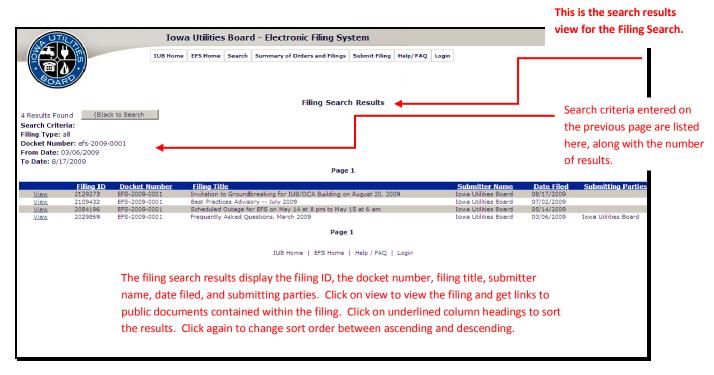
This is the search results view for the Document Search and the Full-Text Search.



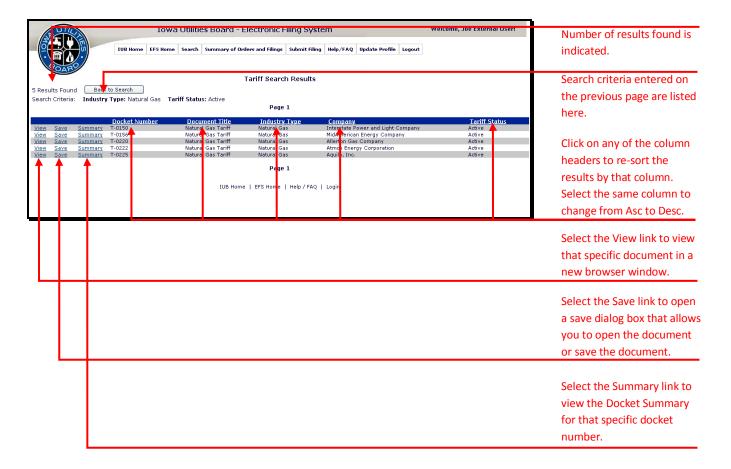






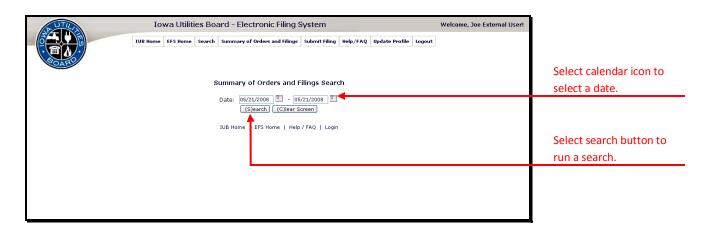


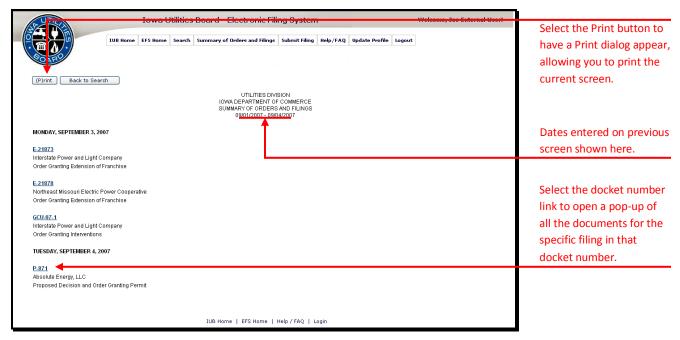
This is the search results view for the Tariff Search.

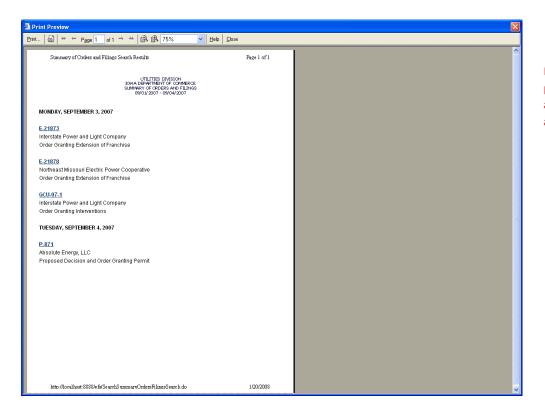


5.5 Summary of Orders and Filings Search

The Summary of Orders and Filings Search replaces the Daily Summary of Orders and Filings previously prepared by the Board and provides the user with more options. The search results will show all filings by docket on a particular date. Listings of filings in dockets subject to the electronic filing requirement will include a link to a list of the documents included in that filing. For instance, a date range can be entered instead of only selecting a certain date. When first viewing the screen, the date fields will be pre-populated with the current date.





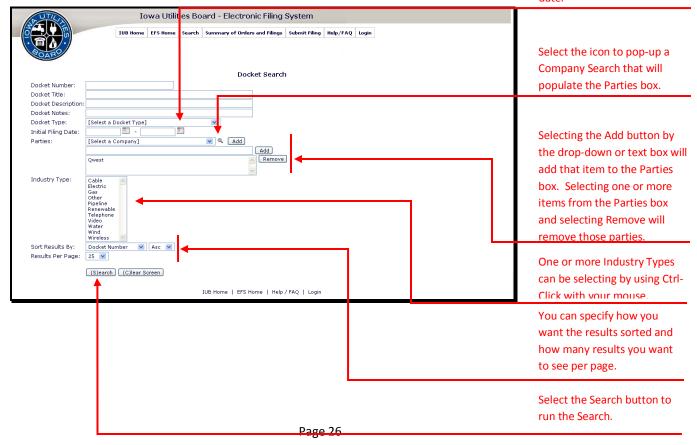


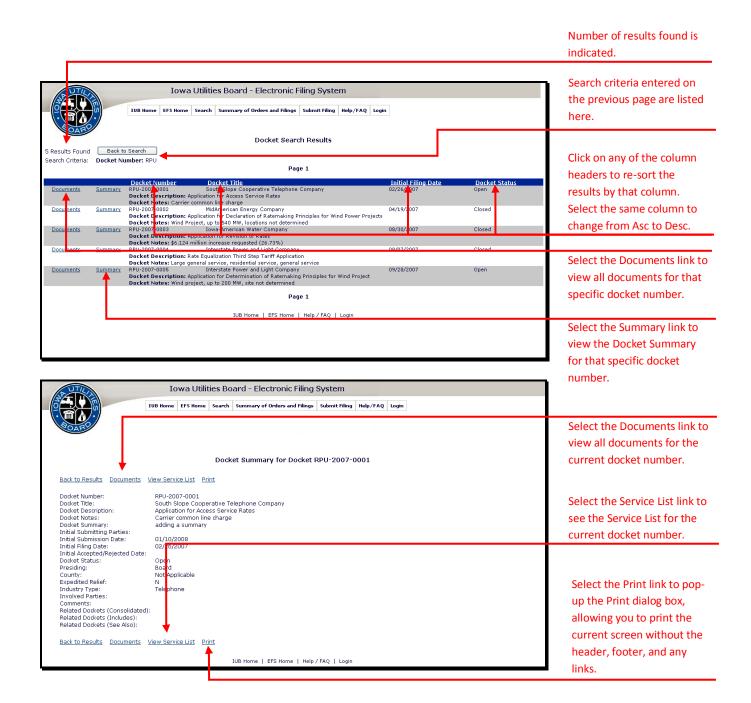
Note that when the screen is printed, the header, footer, and any buttons do not appear.

5.6 Docket Search

This screen allows you to search for all existing dockets by one or more criteria.

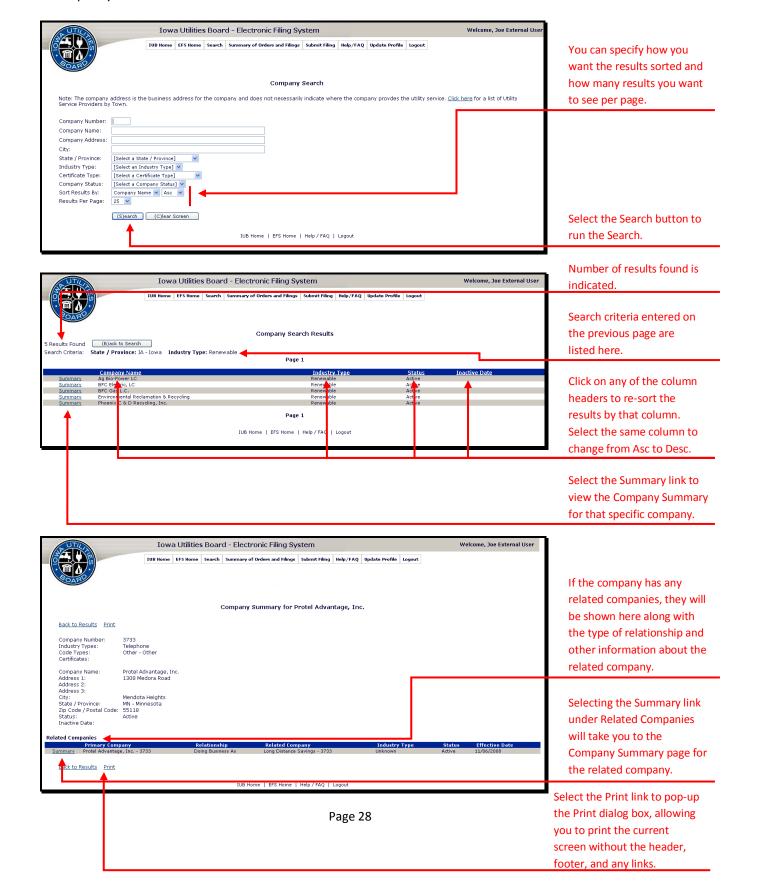
Select calendar icon to select date.





5.7 Company Search

This screen allows you to search for companies for which the Board has stored information. The search must specify one or more criteria.



5.8 View Service List

This screen allows you to view the Service List associated with a specific docket number. It is accessible through the Docket Summary screen.



6 File and Document Naming Instructions

When naming filings and documents, it is important to keep in mind that one great benefit of EFS is the ability to find documents once they are filed. In order to make each document easier to find, names of filings and documents should be descriptive without being verbose.

Remember to be as consistent, concise, and complete as possible within EFS constraints.

When a filing contains a single document, it may make sense for the filing title and document title to be the same. When a filing contains multiple documents, use the filing title to identify the group of documents filed together.

Filing titles must be no more than 200 characters, including spaces. Document titles must be no more than 200 characters, including spaces. Filing and document titles should not include the application extension (.doc, .xls, .pdf) in the title.

6.1 Sample Filing Titles:

Use these:

- Application for Authority to Provide Competitive Local Exchange Service
- Application for Electric Rate Increase
- Application for Extension of Electric Franchise
- Complaint to Reduce Access Charges to Economic Cost
- Complaint for Reform of Access Charges
- Complaint Regarding Unfair Application of Balancing Penalties
- Direct Testimony and Exhibits
- Joint Motion for Adoption of Stipulation
- Motion for Extension of Time
- Motion to Compel Discovery
- Petition for Formal Proceeding
- Petition to Intervene
- Petition to Intervene and Application for Admission of Out-of-State Attorney to Appear
- Prehearing Brief
- Proposed Purchased Gas Adjustment Tariff Revision to Reflect a Change by the Suppliers Northern Natural Gas Company, Natural Gas Pipeline Company of America, ANR Pipeline Company
- Request for Permission to Appear
- Supplemental Testimony

6.2 Sample Document Titles:

- Application for Admission of Out-of-State Attorney to Appear
- Application for Authority to Provide Competitive Local Exchange Service
- Complaint to Reduce Access Charges to Economic Cost
- Complaint for Reform of Access Charges
- Complaint Regarding Unfair Application of Balancing Penalties
- Doe, J.N., Direct testimony
- Doe, J.N., Exhibit
- Doe, J.N., Exhibit Confidential
- Doe, J.N., Exhibit Public
- Joint Motion for Adoption of Stipulation
- Motion for Extension of Time
- Motion to Compel Discovery
- Petition for Formal Proceeding
- Petition to Intervene
- Prehearing Brief
- Request for Confidential Treatment
- Request for Permission to Appear
- Request for Waiver of (show rule -- 199 IAC x.x(x))
- Smith, A.B, Supplemental Testimony
- Doe, J.N., Supplemental Testimony
- Tariff for Competitive Local Exchange Service

6.3 What Not to Do

Don't use these as either filing or document titles:

- April 20, 2009
- Document 1
- File2
- Filing
- Motion
- My Certificate
- PGA
- Rates
- Request
- Rate.xls

7 Common Features

7.1 Quick Access Keys

Several buttons in EFS have quick access keys that allow you to select a button without using the mouse to click on the button. If a character is surrounded by parentheses, this indicates that character is the quick access key. For example, a button that contains the text "(S)earch" has a quick access key of "S."

To use the quick access key, locate your browser and computer in the list below for instructions.

7.1.1 Internet Explorer on a PC

To use a quick access key in Internet Explorer on a PC, select and hold down the Alt key, then select the quick access key and release both keys. For example, with a quick access key of "S," select Alt-S.

7.1.2 Internet Explorer on a Mac

To use a quick access key in Internet Explorer on a Mac, select and hold down the Ctrl key, then select the quick access key and release both keys. For example, with a quick access key of "S," select Ctrl-S.

7.1.3 Mozilla Firefox

To use a quick access key in Firefox, select and hold down the Shift key, select and hold down the Alt key, then select the quick access key and release all 3 keys. For a quick access key of "S," select Shift-Alt-S.

7.1.4 Opera

To use a quick access key in Opera, select and hold down the Shift key, select and hold down the Esc key, then select the quick access key and release all three keys. For a quick access key of "S," select Shift-Esc-S.

7.2 Magnifying Glass Icons

A magnifying glass icon (\P) next to a field on a screen indicates that a pop-up search function is available for that field. For example, if the magnifying glass icon appears after a docket number field, using the mouse to click on this icon will open a docket search that will allow you to search for and select the correct docket number. The selected docket number will populate the docket number field on the original screen. This search function is also available for the company field. For best results when using this function, disable your pop-up blocker for the EFS site.

7.3 Calendar Icons

A calendar icon (<u>III</u>) next to a date field on a screen indicates that a pop-up calendar function is available to allow you to select and populate a date in that field. For best results when using this function, disable your pop-up blocker for the EFS site.

In all calendar fields, you can also enter the date manually instead of selecting it. If you type it in, the date must either be in the format mm/dd/yyyy or in the format mmddyyyy. Slashes will automatically be added to dates in the mmddyyyy format when you tab out of the field. Note that all years must be entered as four digits.

7.4 Required Fields

Required fields on the screen are indicated with a star icon (*). You will not be able to proceed unless you enter the required information in these fields.

7.5 Header Menu

The Header Menu is available on most EFS pages. It allows you to navigate to all areas of EFS. To access drop-down menus, use your mouse to hover over the menu item (e.g., Search), and if there are drop-down menu items, those items will appear.

Header Menu (initial view):



Header Menu (view after logging in – note the Welcome message on the top right):



Header Menu with sub-menus:



7.6 Footer

The footer appears on all pages of EFS. Different menu options are available depending upon page type.

Main Level Footer:

IUB Home | EFS Home | Help / FAQ | Login

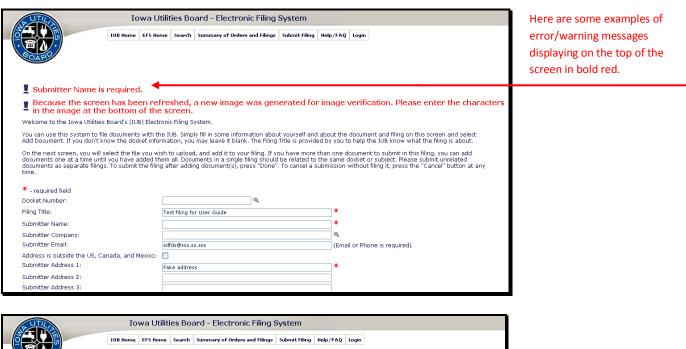
Pop-up Level Footer:

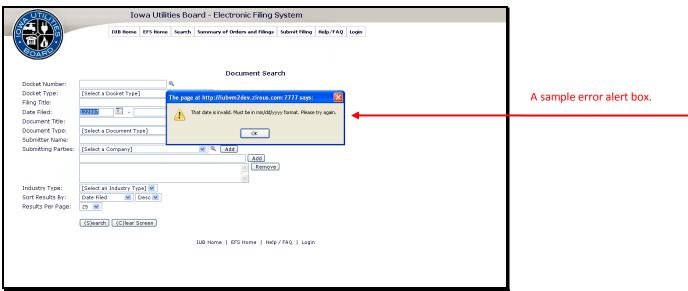
Help / FAQ

7.7 Error/Warning Messages

Most error messages or warning messages display at the top of the screen in bold red text. Generally, these items need to be addressed before proceeding to the next page.

Some error messages or warning messages display in the form of an alert box in front of the page. To continue, you must select either OK or Cancel to close the alert box.





8 Glossary

- Adobe Acrobat Application universally used to create and view PDF documents. Adobe Systems Inc. created the PDF software.
- Board Iowa Utilities Board
- Browse A Windows operation of navigating through directories to select a specific file. When
 filing a document through EFS, the Browse function allows a user to access and select for filing
 documents stored in his or her own computer.
- Checkbox Checkboxes are designed to allow users to choose items from a list by clicking on the box next to the item. If there are multiple checkboxes, more than one item can be selected. Once selected, the box will contain a check mark or an "x."
- Docket A group of filings that share a relationship. Each docket is assigned a number and a specific docket type.
- Download Downloading refers to copying documents or files from the Internet or a network server to your computer. The opposite of download is upload.
- Drop-down Box An alphabetical list of selections to choose from. Drop-down boxes are used
 throughout EFS to list companies, industry types, etc. When you see a selection you want to
 make, click on it to highlight it. To select more than one item, hold down the control (Ctrl) key,
 scroll to the next selection, click on it to highlight it, and continue as needed. Not all drop-down
 boxes allow for multiple selections.
- EFS the Iowa Utilities Board's Electronic Filing System. External users use EFS to file
 documents with the Board and to search for and view public documents filed with the Board.
 The Board uses EFS to receive filings from external users and to publish and issue Board orders.
 In some cases, EFS is used to serve documents filed by external users on other parties.
- Filer The user who submits a document through EFS for the Board's consideration.
- Filing A filing consists of one or more documents, along with some basic information, which are submitted for the Board's consideration.
- IUB Iowa Utilities Board.
- PDF Portable Document Format. PDF is a universal file format that preserves the fonts, images, graphics, and layout of any source document, regardless of the application and platform used to create it. PDF files are viewed using Adobe Reader.
- Pop-up Window A window that appears separate from the original page; a user can have the main level page and the pop-up window open at the same time.

- Radio Button A round selection button used to choose one item from a list. Click on the button next to the item to make the selection.
- Records and Information Center The Iowa Utilities Board Records and Information Center receives, reviews, and processes filings for publication and distribution.
- Screen Resolution Refers to the sharpness and clarity of an image. For monitors, it refers to the number of dots (pixels) that can be placed side by side on a screen (e.g., 800 x 600 screen resolution is capable of placing 800 dots on 600 lines).
- Tariff A schedule of rates or charges of a public utility.
- Tariff Book T docket type. This is a compilation of all the most current pages approved through TF filings, etc. that comprise a tariff.
- TF Tariff Filing. This is a docket type that is used to designate proceedings through which the schedules of rates and services are approved by the Board. A TF is the proceeding for considering new or revised rates and services and is different from a Tariff Book, a compilation of approved rates and services (T docket type).
- Upload To transmit data from your computer to a network or Web server. To file a document through EFS, you must upload it from your computer to the Board's Web server.

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Appendix A: Standards for Electronic Information

Revised January 2011

On January 2, 2009, the Iowa Utilities Board (IUB) began accepting filings in NEW proceedings through an Electronic Filing System (EFS). Filings in proceedings initiated prior to January 2, 2009, will primarily continue to be filed on paper, and any accompanying electronic information should be filed in accordance with the standards in Section C below, until those dockets are closed. For more information on filings in EFS, see Section A below.

Contact the Records and Information Center at 1375 East Court Avenue, Des Moines, IA 50319-0069 or at (515) 725-7337 for an official copy of these standards.

A. Information for proceedings subject to the Electronic Filing Requirement (for filing in proceedings not subject to the electronic filing requirement, see Section C.)

The Iowa Utilities Board's (IUB) standard operating system is Microsoft (MS) Windows XP.

The IUB's standard application software is MS Office 2007. Filers may file information in MS Office 2007 format. However, it is recommended that spreadsheets and workbooks be filed in MS Office 2000-2003 format for maximum useability.

- 1. MS Excel 2007 for spreadsheets and workbooks;
- 2. MS Access 2007 for databases;
- 3. MS Word 2007 for text.

Electronic information should be presented in these formats or in formats that are convertible by these applications without loss of data or functionality. Electronic files that are not intended to be used for or to present calculations or data manipulation may be submitted in text-searchable (whenever feasible) portable document format (PDF).

Spreadsheets, workbooks, and databases must be filed in native format (MS Excel 2000, 2003, or 2007 or MS Access 2000, 2003, or 2007) and must include all cell formulae and cell references to allow IUB staff and the Office of Consumer Advocate to analyze and reproduce calculations. If you request confidential treatment of any information in a spreadsheet, worksheet, or database, you must submit a request for confidential treatment along with two versions of the document: a public version with the cell formulae deactivated and other confidential information redacted and a version not for publication containing live formulae and no redaction.

Databases that do not contain calculations may also be provided in comma delimited format (CSV) and text may be submitted in ASCII or other standard text (TXT) format.

It is the filer's responsibility when submitting a public version of any document to take appropriate measures to ensure that any embedded confidential information is non-viewable, non-searchable, and non-reversible.

Remove all password protection from documents and files before submitting them into EFS. Filings containing password protected documents will be rejected. Do not submit zipped files. Filings containing zipped or compressed documents will be rejected.

Digital photographs should be submitted in JPG or TIF format.

If you propose to submit electronic information that does not comply with these standards, please contact the Executive Secretary or the General Counsel of the Board prior to submission.

B. Naming Conventions for Documents and Filings in EFS

When naming filings and documents, it is important to keep in mind that one great benefit of EFS is the ability to find documents once they are filed. In order to make each document easier to find, names of filings and documents should be descriptive without being verbose.

Remember to be as clear, consistent, concise, and complete as possible within EFS constraints.

When a filing contains a single document, it may make sense for the filing title and document title to be the same.

Filing titles must be no more than 200 characters, including spaces. Document titles must be no more than 200 characters, including spaces. Filing and document titles should not include the software application extension (.doc, .xls, .pdf) in the title.

Filings made under the Iowa Administrative Code, the Code of Iowa, or United States Code should include the code citation in the filing title (e.g., Alternate Energy Production Annual Report, 199 IAC 15.11(3); Joint Filing of Guidelines, 199 IAC 20.2(4)"q"; Fourth Quarterly Report, Iowa Code 476.29).

The document name for a document containing testimony, should include the word "testimony" and at least the last name(s) of the witness(es) in the document title. Similar naming should apply for exhibits and workpapers or any other documents where the identity of the person presenting the information is key information.

Sample filing titles:

Use these:

Application for Authority to Provide Competitive Local Exchange Service Application for Electric Rate Increase Application for Extension of Electric Franchise Complaint to Reduce Access Charges to Economic Cost

Complaint for Reform of Access Charges

Complaint Regarding Unfair Application of Balancing Penalties

Direct Testimony and Exhibits

Joint Motion for Adoption of Stipulation

Motion for Extension of Time

Motion to Compel Discovery

Petition for Formal Proceeding

Petition to Intervene

Petition to Intervene and Application for Admission of Out-of-State Attorney to Appear

Prehearing Brief

Proposed Purchased Gas Adjustment Tariff Revision to Reflect a Change by the Suppliers Northern Natural Gas Company, Natural Gas Pipeline Company of America, ANR Pipeline Company

Purchased Gas Adjustment for September

Request for Permission to Appear

Supplemental Testimony

Sample document title:

Application for Admission of Out-of-State Attorney to Appear

Application for Authority to Provide Competitive Local Exchange Service

Complaint to Reduce Access Charges to Economic Cost

Complaint for Reform of Access Charges

Complaint Regarding Unfair Application of Balancing Penalties

Doe Direct testimony

Doe Exhibit 102 - Confidential

Doe Exhibit 102 - Public

Doe Supplemental Testimony

Doe Workpapers - Cost of Capital

Joint Motion for Adoption of Stipulation

Motion for Extension of Time

Motion to Compel Discovery

Petition for Formal Proceeding

Petition to Intervene

Prehearing Brief

Request for Confidential Treatment

Request for Permission to Appear

Request for Waiver of (show rule -- 199 IAC x.x(x))

Smith Supplemental Testimony

Tariff for Competitive Local Exchange Service

Don't use these as either filing or document titles:

April 20, 2009

Document 1

File2

Filing

Motion

My Certificate

PGA

Rates

Request

C. Information for proceedings not subject to the Electronic Filing Requirement

Electronic information in proceedings otherwise continuing on paper must be filed along with the paper documents at the following address:

Executive Secretary Iowa Utilities Board Records and Information Center 1375 East Court Avenue Des Moines, Iowa 50319-0069

The Iowa Utilities Board's (IUB) standard operating system is Microsoft (MS) Windows XP.

The IUB's standard application software is MS Office 2007. Filers may file information in MS Office 2007 format. However, it is recommended that spreadsheets and workbooks be filed in MS Office 2000-2003 format for maximum useability.

- 1. MS Excel 2007 for spreadsheets and workbooks;
- 2. MS Access 2007 for databases;
- 3. MS Word 2007 for text.

Electronic information should be presented in these formats or in formats that are convertible by these applications without loss of data or functionality. Databases that do not contain calculations may also be provided in comma delimited format (CSV) and text may be submitted in ASCII or other standard text (TXT) format.

Spreadsheets, workbooks, and databases must include all cell formulae and cell references to allow IUB staff to analyze and reproduce calculations.

All electronic files must be provided in editable form. Any files submitted in portable document format (PDF) must be accompanied by the original files from which the PDF files were created, in native format and including calculations and formulae.

It is the filer's responsibility when submitting a public version of any document to take appropriate measures to ensure that any embedded confidential information is non-viewable, non-searchable, and non-reversible.

Remove all password protection from documents and files before submitting them into EFS. Filings containing password protected documents will be rejected. Do not submit zipped or compressed files without prior authorization. Filings containing zipped or compressed documents will be rejected.

Digital photographs should be submitted in JPG or TIF format.

If the digital information is being filed in a proceeding not subject to the electronic filing requirement (i.e., a proceeding initiated prior to January 2, 2009, or a proceeding otherwise to remain on paper), filers must submit the electronic information on the following types of compatible media:

- 1. Electronic files should be submitted on IBM-compatible DVD, CD-ROM or 3 ½" disk. The IUB is unable to use non-IBM compatible media for data.
- 2. Sound recordings should be submitted on DVD, CD-ROM or cassette tape.
- 3. Video recordings should be submitted on DVD.

If you propose to submit electronic information that does not comply with these standards, please contact the Executive Secretary or the General Counsel of the Board prior to submission.